

## Sideload a VistaView Software Update to a VistaView

Please follow the steps below to learn how to update your VistaView software via a wired connection.

This will only have to be done if the device is unable to update automatically, or if a specific version needs to be installed on a device.

Sideload a software update will not result in a loss of patient data.

You can check your current version by going to Settings → About in the VistaView application.

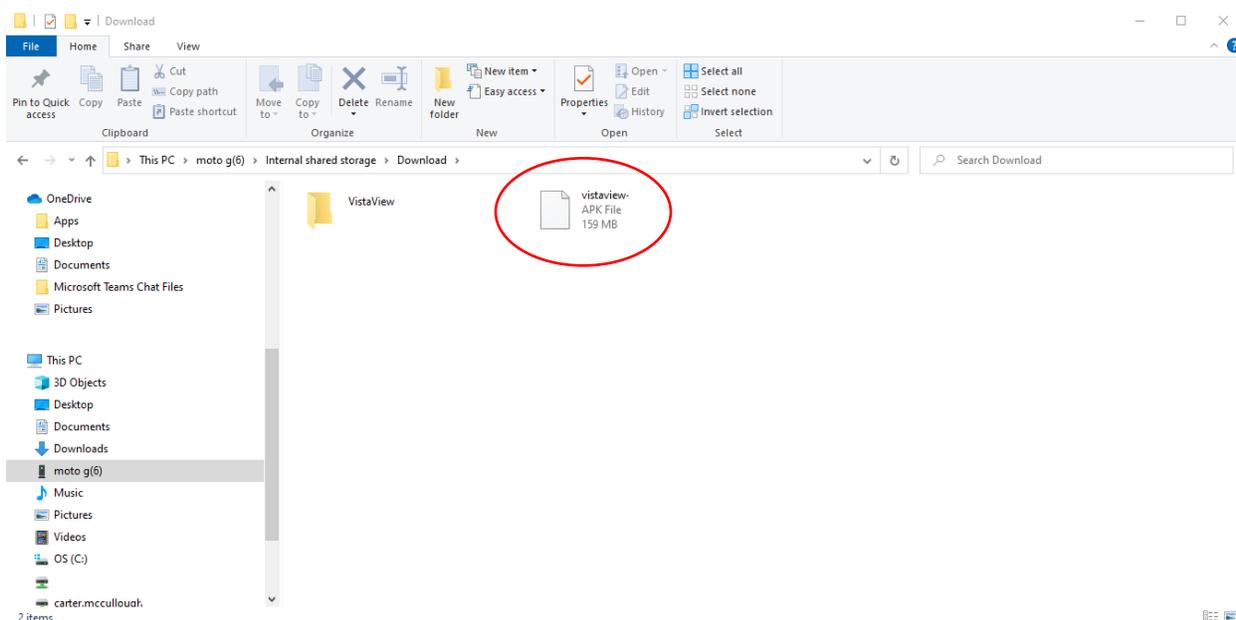
### How to sideload a VistaView update:

You will need:

1. A computer with the VistaView .apk file saved onto a computer
2. A VistaView with the USB charging cable

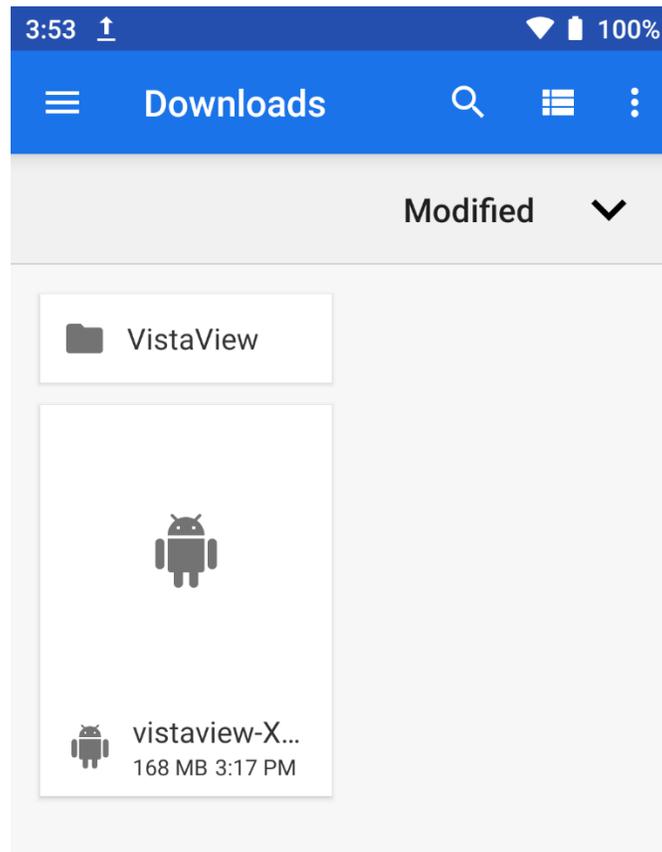
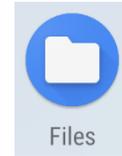
### Part 1: Transfer the .apk file from the computer to the VistaView

1. Connect the VistaView to your computer
2. Open the File Explorer and locate the VistaView Drive
3. Navigate to Internal Shared Storage > Downloads
4. Copy the VistaView .apk file into this location. You should see the file appear here circled in red

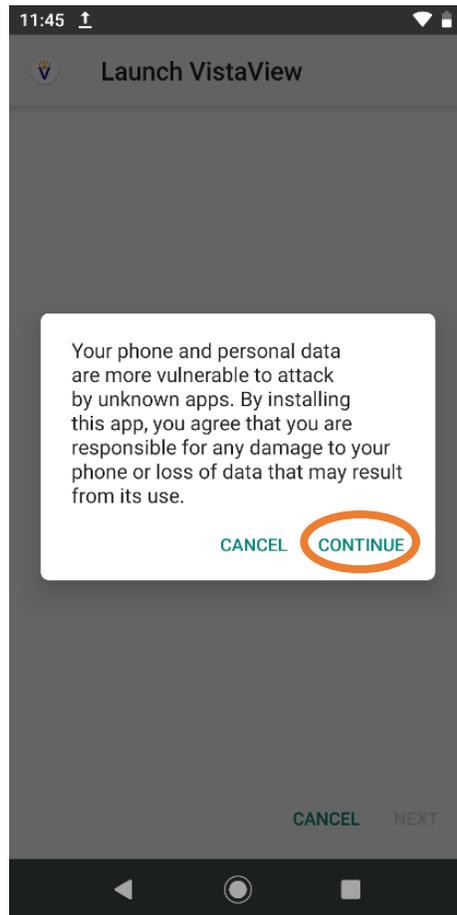


## Part 2: Install the VistaView Application Update

1. Unplug the VistaView from the computer
2. Press the circle button at the bottom of the screen to exit any apps and go to the main screen.
3. Swipe up from the bottom and locate the **Files** app
4. You should be in the downloads folder. Select the VistaView.apk file you transferred from the computer.



5. Accept the agreement by selecting **Continue**, then select **Install**



6. Once it is finished installing, press **Done**.
7. Press the circle button at the bottom of the screen to exit the app.
8. Launch the VistaView software.

You have now successfully sideloaded your device! If you need any additional assistance, please contact customer support at [support@volk.com](mailto:support@volk.com), or call us at 440-942-6161.