# Uninstalling/Reinstalling the VistaView Application

Please follow the steps below to uninstall and reinstall the VistaView application.

 WARNING: **This will remove all patient data** stored on the device. It is highly recommended that you create a backup before proceeding.

1. Start by unplugging the device and navigating to the home screen by pressing the home button.
2. Press and hold the VistaView app icon until you see an option appear called **App Info**. Select that option.
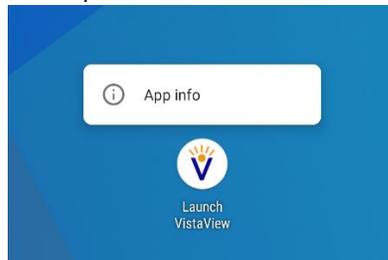

3. Select **Storage** → Select **Clear Storage** → Select **Ok**. The "Clear Storage" and "Clear Cache" buttons should be grayed out.
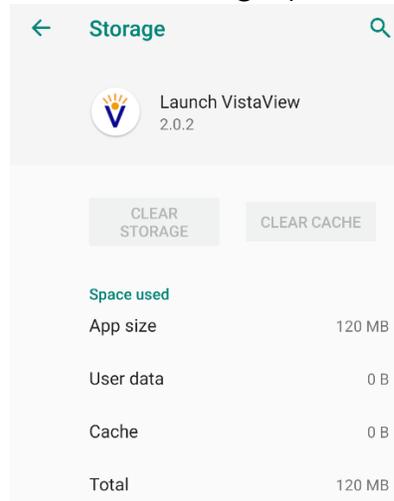
4. Press the back button → Select **Uninstall** → Select **Ok**. The app should now be removed from the home screen and app drawer. If it is still there, repeat steps 1-4. After it is successfully uninstalled, you will be directed back to the home screen.
5. To reinstall the VistaView application, swipe up to access the app drawer and locate the **Files** app.
6. The Downloads folder will open. Select the **VistaView** folder → Select **VistaView.apk** → Select **Continue** → Select **Install**.

Files
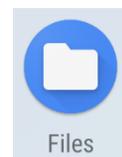
7. Once the install is complete, select **Open** and proceed with the setup of the VistaView application. For more information, please refer to the Preparation section of the Quick Start Guide.
   a. Note that the VistaView will need to be recalibrated after completing this step. To recalibrate go to **Settings → Calibrate**.
8. In the application main menu, go to **Settings** in the upper-right corner → Select **Bluetooth** → then select **Seek Devices**. Fundus 1 should appear in less than a minute. When it appears, select **Connect**.

CALIBRATE	⌄

BLUETOOTH	⌃

SEEK DEVICES

Fundus I
08:6B:D7:1E:E9:87   Connect

FACTORY RESET	⌄
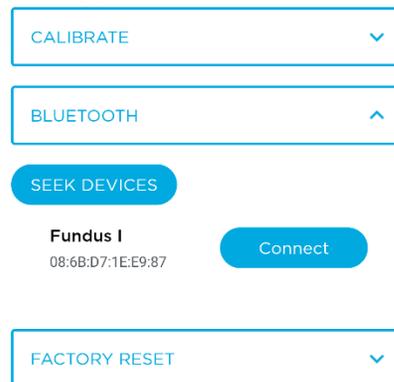
By following each of these steps, the VistaView application should be successfully uninstalled and reinstalled! If you need any additional assistance, please contact customer support at support@volk.com.